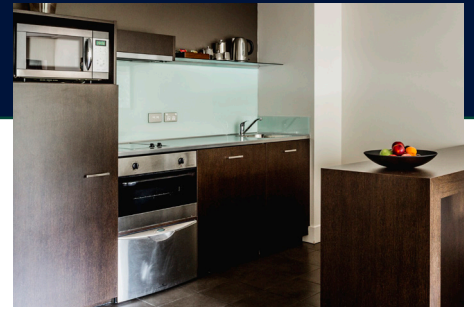
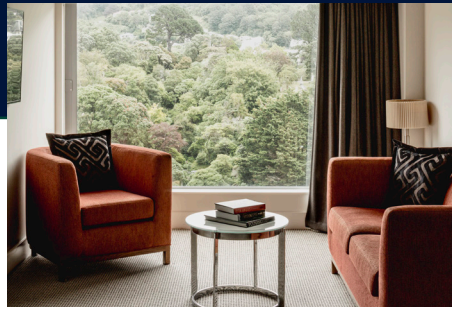


# WE'RE HERE FOR YOU

*In light of the current developing situation with COVID-19 and the nationwide lockdown, we'd like to offer our assurance that we are still here for you, though given the unprecedented situation, we will be significantly changing our operation.*

## AS OF TUESDAY 24 MARCH, BOLTON HOTEL WILL BE OPERATING IN A SELF-CATERED APARTMENT CAPACITY

We are fortunate to have well-equipped and spacious apartment-style suites with full kitchens, in-room washer/dryers and separate living spaces and bathrooms available for key-workers and those in self-isolation during this unprecedented time.



Given the current situation, and to comply with the Government's instructions, the following changes will be made to our services:

### ROOMS

Only our suites will be available during this time.

### ACCESS

Our front entrances will be locked and keycards will be required for access to the property.

### CLEANING

Suites will not be serviced as usual, though this can still be arranged on request.

### POOL & FITNESS CENTRE

For safety reasons, our fitness centre and pool will be unavailable for use during this time.

### MINIBAR

Our minibar items will be removed to make space for our guest's provisions. Items can be requested at any time.

### RESTAURANT

Artisan will also be closing completely and our room-service will no longer be available.  
We can facilitate grocery deliveries to guest suites.

*Should you have any queries, I can be reached on my direct dial at +64 4 462 3760 or +64 21 123 4115.*

*For reservations, please contact +64 4 472 9966 or [info@boltonhotel.co.nz](mailto:info@boltonhotel.co.nz)*

*We understand these are uncertain times, and we greatly appreciate your patience and understanding while we, and the nation, adjust to the situation. Rest assured, we are here for you and your clients and hope that we can provide some semblance of normality throughout this situation.*

*Warm regards,  
Hannah Chinnery*

HOTEL MANAGER | BOLTON HOTEL